

Terms and conditions for Faroe Islands - Passenger vehicle

Revision date January 2025

General Rental Information

Important documents

The lessee and the driver must be in possession of a full, valid driver's license for at least two years and present it together with an identity card or passport while receiving delivery of the vehicle. Furthermore, the following conditions apply depending on the issuing country of the driving licence.

- EU Driving Licences
Valid driving licences of all EU countries are accepted.
- All Other Licences
Driving Licences printed with non-Roman Alphabet (Arabic, Japanese, and Cyrillic) must be accompanied by a valid International Driving Permit.

Photocopies, digital licenses, Learner's Permits, and driver's licenses with driving restrictions will not be accepted.

For driving licenses from countries not part of the Geneva/ Vienna Convention on Road Traffic, an official translation of the license in English must be presented with the original license. Sixt supports Chinese customers with the necessary translations via Sixt WeChat Account or via following link: [Link](#).

This or any other kind of valid translation of the driving license can only be accepted if accompanied by the original driving license.

Age Restrictions

Certain regulations apply related to minimum age and possession of driver's license which can be found during the booking process depending on the booked vehicle. Basically, the minimum age for every driver is 20 years (having held the driving license for at least 2 years). A deviation from the minimum age is possible depending on the vehicle.

Tariff information

General

All credit cards from internationally recognized credit card companies - such as Eurocard/Mastercard, Visa are acceptable as payment methods whereas all prepaid and debit cards (Visa Electron) are not accepted. The payment method must have been issued in the name of the driver. This must be presented at the time of vehicle pick-up and be valid at this time. The renter must be the owner of the indicated credit card.

- The authorized driver details and method of payment will be confirmed at reservation stage and cannot be amended. All extra costs that occur during the car rental will be charged to this credit card.
- Sixt CarExpress Servicecard is only accepted in combination with a valid Credit Card.
- Cash Payment is not accepted.
- Forbrugsforeningskort (Danish credit card) is accepted by Sixt for rentals up to 14 days.

Please note, that payments with credit card may require the PIN of the credit card.

An advance charge approval is obtained for the chosen means of payment as a security. The exact deposit is determined on collection since the amount is dependent on the vehicle (amount of the rental cost + 2000.00 DKK).

Special rental information when booking Prepaid rates

Prepaid tariff - Pay now

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalized at the time of reservation and cannot be changed. A refund shall not be issued for non-collection, vehicle being collected late or returned early.

Changing Booking

A prepaid booking can be changed up to 48 hours before the start of the rental (depending on availability) in return for a booking modification fee of 149,00 DKK. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this modification leads to a lesser rental cost. Any changes made to a prepaid reservation may impact on the rental rate. A change from a prepaid rate to a non-prepaid rate is not possible.

Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online or in writing and must be addressed to: Sixt Denmark Headquarters, Mobility Service Danmark A/S, Kirstinehøj 14, 2770 Kastrup, Denmark, Fax: +45 32481101, Email: info@sixt.dk.

No-show

If the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Protection conditions

Third Party Insurance (TI)

Protection coverage for the vehicle includes Third Party Liability with unlimited cover for personal injuries and material damages. The maximum cover for personal injuries is 1,000,000,00 DKK per injured person.

Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Loss Damage Waiver (LDW)

Loss Damage Waiver (incl. theft protection) is mandatory and removes the driver's responsibility to a part of the vehicle in case of damage or theft. The customer is only responsible for the following amounts: 8,000 DKK per damage.

Due to national laws it is mandatory for all customers to have Loss Damage Waiver (incl. theft protection), otherwise the rental of the vehicle is not possible.

Loss damage waiver (including Theft Protection) with reduced excess (BE)

If LDW is already included in the rates, the renter can choose Loss damage waiver (including Theft Protection) with reduced excess to reduce the Non-Waiverable Responsibility.

If Loss damage waiver (including Theft Protection) with reduced excess is accepted, customer is only responsible for the following amounts: 3000 DKK per damage

Loss damage waiver (including Theft Protection) with minimum excess (BF)

If LDW is already included in the rates, the renter can choose Loss damage waiver (including Theft Protection) with minimum excess to further reduce the Non-Waiverable Responsibility.

If Loss damage waiver (including Theft Protection) with minimum excess is accepted, the renter is only responsible for the following amounts: 0 DKK pr. damage.

Tyre and Windscreen Coverage (TG)

Tyre and Windscreen Coverage provides cover against the consequences of damage on tires, rims, windscreen, side windows and back window.

If TG is not accepted the customer will be held liable for the full value of damage on tires, rims, windscreen, side windows and back windows.

If TG is accepted, the customer is only responsible for the following amounts: 0.00 DKK. Rims and wheel caps are also covered by TG insurance.

Interior Protection

By adding insurance protection for the interior, liability in the event of damage to the vehicle interior can be eliminated.

If the protection is not accepted, the customer will be held liable for the full extent of the damage and cleaning costs to the vehicle interior. Interior Protection is not valid in the event of willful or grossly negligent damage caused to the vehicle interior, by for example smoking, transporting animals, or by removing car parts like floor mats or luggage space cover.

(Interior Protection = BQ)

Roadside protection (BC)

Road Protection Plus is an extra protection that can be accepted upon picking up the vehicle. This covers the renter's expenses for towing in case of the situations below:

Examples of non-technical breakdowns:

- Towing of a vehicle (related to accidents).
- Punctures and /or damage to tires (covered if tire and windshield insurance is purchased)

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are not allowed.

In case of offence against Cross Border & Territorial Restrictions all protections lose their validity.

Extras

Accessories are bookable without obligation and subject to availability.

One-Way Rentals

One-way rentals within Sixt locations in Faroe Islands are allowed under conditions depending on tariff.

International One-Way Rentals are not allowed.

In the case of unannounced and unauthorized one-way rentals, we reserve the right to charge an additional fee.

Navigation system

Navigation systems are available subject to a fee.

Additional Driver

A charge is levied for the additional driver, whose details are noted in the lease only if the additional driver presents a valid driver's license.

Child seats

Child seats and booster seats are available subject to a fee.

Vehicle refueling

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise the 13 DKK per liter of petrol or diesel will be charged in addition to a refueling fee of 395 DKK.

If desired, the vehicle will be refueled according to currently available conditions after returning it to the station.

You may purchase a whole tank of fuel at the time of the reservation and return the tank empty. No refunds will be given for unused fuel.

Winter equipment

Winter tires are mandatory in the period of 1. November to 1. April.

Wi-Fi

Wi-Fi is available subject to a fee.

Other Fees and Taxes

Premium Location Fee

A premium location fee occurs for rentals at airport and train stations.

Out Of Hours

Out-of-opening hours service is available at selected stations. In this case, an additional charge applies for the provision of the service.

Tunnel Fee

Tunnel Pass

For each round-trip through either the Vágur or the Klaskvík tunnel a fee of 100 FOK/DKK is being charged.

For each one-way trip through the tunnels of Eysturoy and Sandoy a fee of 250 FOK / DKK is being charged.

For each one-way trip through the tunnels of "Rókin and Stendur" a fee of 125 FOK / DKK is being charged.

Administration Fee for Fine

If the renter has a traffic/parking fine during the rental the renter will be charged an Administration Fee together with the first settlement-proposition.

The renter is liable for payment of all traffic/parking fines occurring during the rental.

Flexi Return Guarantee

Plans can change. As a flexible mobility partner, we are happy to adapt to your plans. Thanks to our Flexi Return guarantee, you have the freedom to return the vehicle at any time to an authorized Sixt station, regardless of the rental agreement.

If your plans change during your hire period, let us know by telephone on (+45) 32 48 11 00 or in person at any of our stations, and our employees will amend your rental contract. By doing this, we can adapt to your changed plans. This service is, of course, free of charge for you.

Flexi Return Guarantee in the tariff Pay later

If you return your vehicle earlier than agreed in the rental contract, we will charge the rental price according to the rental contract. You will receive a partial discount for the unused rental days.

Flexi Return Guarantee in the tariff Pay now

When booking at a prepaid rate, a refund shall not be issued for returned early. For further information please refer to the section Prepaid Tariff - Pay now.

Flexi Late Return in both tariffs (Pay later & Pay now)

If you return the vehicle later, without notifying us, we will bill you 93,75 DKK service fee for the Flexi Return Service. This fee applies in addition to any extra days which might incur due to the rental extension.

Flexi Return Location in both tariffs (Pay later & Pay now)

If you return the vehicle to a station other than that agreed in the rental contract, the Flexi Return location will incur a service fee of 150,00 DKK if we have not been informed of the changes to the rental contract in advance.

With our Flexi Return guarantee, you will always have maximum flexibility and cost-efficiency when driving.

VAT

25%